

As a service to its customers, Advantage Engineering provides an out of warranty repair/refurbishing service for limited types and age equipment that was manufactured by Advantage. This repair service takes place at Advantage's Greenwood Indiana facility by trained personnel.

Equipment that qualifies for this service:

Temperature Control Units

Models SK, SKE, SR & SRE
Age limitation: Equipment must be less than 10 years old

Portable Chillers

Models MK, IK, M1, M1D, MG & MGD
Age limitation: Equipment must be less than 10 years old

All units being returned shall be clean and empty of all water or water/glycol mixtures. All external, end user installed plumbing fittings and manifolds shall be removed as well as all plugs/connectors from power cords. **Units returned with fluid, external plumbing or plugs will be subject to an additional \$200 fee.** All units must be returned freight pre-paid.

Units that Qualify for Factory Refurbishing

All models listed above with 10 or 16 KW heaters and pumps 3 horsepower and smaller will not undergo a "pre-repair" evaluation, rather they will be factory refurbished. Refurbishment will include the following:

- New water pressure switch
- New heater and o-ring
- New tank gaskets
- New AVT valve drive kit and adapter coupling or solenoid cooling valve
- New heater contactor (Does not include solid state contactor)
- New pump motor, adapter, seal, impeller, o-ring
- Repair of and/or updating firmware of electronic control instrument (additional charge if physically damaged)
- Flow meter parts, SK models only (if equipped)
- Complete test and calibration

The cost for this refurbishment is **\$1,650.00**

Plus appropriate tax where required. Prices subject to change.

A purchase order for this value must accompany the return of the unit or may be sent in advance via mail or email. Any returned unit without a purchase order will be returned to the owner un-repaired after 10 days.

Terms of the repair will be NET 30 days after shipping the repaired unit subject to open account credit approval by Advantage and submittal of appropriate tax status information.

Units that Qualify for Factory Repair Evaluation and Repair

These units will undergo a pre-repair evaluation:

- SK & SR units with heaters 24 kW and larger
- SK & SR units with pumps 5 horsepower and larger
- SKE & SRE units
- Custom SK & SR units
- Portable chillers

The price of the evaluation is **\$300** and is payable upon receipt of the invoice.

A purchase order for the evaluation fee is required at the time the unit arrives at Advantage and an invoice will be sent immediately.

A repair cost estimate will be prepared following the evaluation and will be sent to the owner as soon as possible.

Upon receipt of the repair estimate, the owner will issue a purchase order for the value of the repair estimate. Terms of the repair will be NET 30 days after shipping the repaired unit subject to open account credit approval by Advantage and submittal of appropriate tax status information.

If not advised to repair the unit within 10 days of receipt of the estimate the unit will be returned to the owner unrepaired, freight collect. The \$300 evaluation fee is payable even if the unit is returned unrepaired.

All repaired equipment will be returned to owner freight collect.